

Privacy Policy – Cleanadora

At Cleanadora, we value your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard your information when you use our services.

Information We Collect

We may collect the following personal information from our clients:

- Name
- Phone number
- Email address
- Home address
- Service details related to your cleaning request

We use your information to:

- Schedule and manage cleaning appointments
- Send appointment reminders and service updates
- Communicate with you about your requests
- Send occasional promotions or special offers (if you opt in)
- Improve our services and customer experience

SMS Communication & Consent

By providing your phone number, you consent to receive SMS messages from Cleanadora. These messages may include appointment confirmations, reminders, service updates, and promotional offers.

- Message frequency may vary
- Message and data rates may apply
- You can opt out at any time by replying STOP to any message
- For assistance, reply HELP or contact us directly

Data Sharing and Protection

Cleanadora does not sell, rent, or share your personal information with third parties for marketing purposes. Your information is used solely to provide and improve our services.

We take reasonable measures to protect your personal data from unauthorized access, disclosure, or misuse.

Opt-Out Instructions

You have the right to opt out of SMS communications at any time by replying STOP to any message. Once you opt out, you will no longer receive text messages from us unless you opt back in.

SMS Disclosure:

By providing your phone number, you agree to receive text messages from Cleanadora regarding appointment scheduling, reminders, service updates, and occasional promotions. Message frequency varies. Message and data rates may apply. You can opt out at any time by replying STOP. For help, reply HELP or contact us directly. We respect your privacy and will never share your information with third parties. View our Privacy Policy and Terms of Service on our website.